

# Strategic Plan

FY 2003-2008



*The Missouri Department of Transportation is committed to taking care of and improving Missouri's transportation system. This Strategic Plan is the framework for the agency's direction for the next five years.*

*Endorsed by the Missouri Highways and Transportation Commission on October 24, 2002*

# **Mission**

## **Our Mission is:**

Taking care of and improving Missouri's transportation system

# **Values**

## **Team MoDOT values:**

***Accountability*** – We will honor the commitments we make. We will not make commitments we cannot keep. We will accept responsibility for our actions.

***Safety*** – We will create a safe environment for both the traveling public and our employees.

***Service*** – We will be responsive to our customers and try our best to help.

***Quality*** – We will provide the best possible value in everything we do.

***Integrity*** – We will be honest and sincere in all we do.

## **MoDOT Strategic Priority – A. Take better care of what we have**

**GOAL 1:** Improve the safety of Missouri’s transportation system

**GOAL 2:** Improve traffic flow on the state’s transportation system

**GOAL 3:** Improve the condition of the state’s roads and bridges

**GOAL 4:** Improve maintenance of the state’s highway system

**GOAL 5:** Be a champion for other modes of transportation (aviation, rail, transit, bike/pedestrian, waterway programs)

## **MoDOT Strategic Priority – B. Finish what we’ve started**

**GOAL 1:** Deliver the Statewide Transportation Improvement Program (our rolling 5-year project specific list) on time and within budget

**GOAL 2:** Establish public support for setting project priorities to allow us to complete existing commitments as future resources allow.

MHTC and MoDOT recognize the following commitments:

- 2003 bonding projects that were identified but not funded
- Remaining Proposition A projects as approved by voters in 1987 (if still needed)
- Progress on the 15-year plan (1992 legislative-approved fuel tax with a specific project list) corridors, currently under construction

## **MoDOT Strategic Priority – C. Build public trust**

**GOAL 1:** Demonstrate responsible use of taxpayers' money

**GOAL 2:** Listen and respond to the public

**GOAL 3:** Be the first and best source of information about MoDOT

**GOAL 4:** Improve relationships with employees

**GOAL 5:** Improve relationships with stakeholders

**GOAL 6:** Improve relationships with elected officials